

Indian Overseas Bank

(Central Office: 763, Anna Salai, Chennai 600002, India)

Sukhumvit branch

18/8 FICO building, Sukhumvit 21 (Asoke) Sukhumvit Road, Klongtoey nue Watana,

Bangkok 10110

Tel: +6622588699 Fax: +6622588695

Email: bmsukhumvit@iob.co.th

Website: www.iob.co.th

Date: 11th March, 2019

TO

ALL CUSTOMERS OF SUKHUMVIT BRANCH.

Closing of IOB, Sukhumvit Branch – Merging of Accounts with IOB, Rajawongse Branch regarding...

Dear Sir / Madam,

At this outset, we thank you for your patronage bestowed on us for all these years. As you are aware, Indian Overseas Bank has been operating in the Royal Kingdom of Thailand since 1947 with its maiden branch at 221, Rajawongse Road, Sampanthawongse, Bangkok – 10100. In order to address the growing needs of our customers, we had extended our presence in Bangkok through our 2nd branch at Sukhumvit, 18/8, FICO Building, Sukhumvit 21 (Asoke), Sukhumvit Road, Klongtoey Nue, Watna, Bangkok 10110 since 2014.

However, due to certain administrative reasons, Bank has decided to merge the 2nd branch at Sukhumvit with its maiden branch at Rajawongse Road. We would like to assure you that all your accounts, deposits as well as advances, would be, by default, transferred to our branch at Rajawongse Road on all the existing terms and conditions. You would be glad that your Bank is advancing at a pace never witnessed before with many digital products on the offing. Though physically, we may not be available at Sukhumvit, we shall be always at your service through our branch at Rajawongse Road and also through the various digital initiatives in the offing to be launched soon.

In the eventuality that you would like to terminate your relationship with us at any point of time, please feel free to contact us at our Sukhumvit Branch before 31st May, 2019, the tentative date of merger of operations. We would be glad to assist you in closure of your accounts by the date without any charges or penalty. In case you intend to close or operate your accounts thereafter, you can contact our Rajawongse Road branch. We would be happy to offer you our services at our maiden branch.

In case of any questions or queries, please feel free to call us at 0-2224-5411, 0-2258-8699 OR email us at sukhumvitbr@iob.co.th, bmsukhumvit@iob.co.th, crm@iob.co.th, agm@iob.co.th.

Looking forward to your continued patronage, as always.

With Best Regards,

Sincerely Yours,

Chief Manager, IOB, Sukhumvit